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**From:** Suzette End  
**Sent:** Thur 8/13/2015 1:59:26 AM  
**Subject:** SERVPRO's list of services as discussed regarding the Gold King Mine Spill

Hello Damon,

Thank you for taking the time today to discuss the areas of expertise that Servpro has to offer regarding the current Gold King Mine spill in Colorado, New Mexico and Utah.

The information below is a quick run down of our areas of expertise.

When would be a good opportunity to discuss with you and your team where you are seeking the most help?

SERVPRO's spill response service offerings.

A full mobilization and operational action plan can be developed with further discussion, however I understood you just needed something immediate to pass along to your team members for this evenings conference call.

We are positioned to offer a full scale, turnkey cleanup response to include Environmental Assessment, SCAT, Operation Management/Manpower, Surveying, and Mobile Water Treatment Technology (chemical free). The services are listed in bullet point format below:

#### Environmental Services

- Site Remediation
- Comprehensive Technical Services

#### Spill Response Services

- Spill Management
- Operational Support
- SCAT - Shoreline Cleanup and Assessment Techniques
- Logistics
- Project Management
- ICS Trained Personnel
- Sanction Chiefs
- Shoreline Cleanup Team
- Wetland Restoration
- Extraction/Vacuum Truck Services
- Mobilization of 53' Spill Response Tractor Trailers (Consumables and Equipment Stocked to manage 100 techs for 7 days each)

#### Surveying

- Global Information Systems (GIS)
- GPS Surveying
- Aerial and Video Surveying

#### Water Cleanup Technology (Mobile)

- Electro Water Separation (EWS), is a high-speed, primarily chemical free process that efficiently extracts suspended contaminants from very large quantities of water.
- EWS targets the one to twenty-five micron size oil droplets and suspended particles for coagulation and flotation. Other technologies are less effective at removing these small particles.
- Stage 1 – Electro-Coagulation: contaminated water enters the first stage, which is a proprietary electro-coagulation process. In this stage, mild electrical impulses are applied in long tubes, causing the organic contaminants to coagulate, or “clump” together.
- Stage 2 – Electro-Flotation: the coagulated material travels into a second stage where low power electrical pulses generate a cloud of micro-bubbles that gently lifts the waste mat to the surface for harvesting.
- Up to a 99.9% reduction in free oil and other organic chemicals
- Up to a 99.5% reduction in suspended solids.
- Up to a 98% reduction of bacteria levels.

Please advise when you would like me to follow up.  
I look forward to your reply.

Respectfully,

Suzette End

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DISASTER RECOVERY TEAM

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